Akram Al-Rawi

Course Evaluation Results

Akram Al-Rawi,

Attached are the results of the course evaluation for Accessing Wide Area Networks.

The report includes:

* Overall summary of each section:

- Course Structure
- Class Environment
- Instructor Responsiveness
- Effectiveness
- Overall

* Breakout of each section by item

* Open-ended comments (if no comments received, this section will be blank)

If you have any questions, do not hesitate to contact me.

Sincerely,

Gina Brewer
Market and Survey Research Analyst
Office of Institutional Research
rbrewer6@jccc.edu

Akram Al-Rawi

Accessing Wide Area Networks (201908_80372_IT_247_350)
No. of responses = 13
No. of enrolled = 15
% returned = 86.7

Overall indicators

1. Course Structure — av.=4.7 dev.=0.7

2. Class Environment — av.=4.4 dev.=1.4

3. Instructor Responsiveness — av.=4.7 dev.=0.7

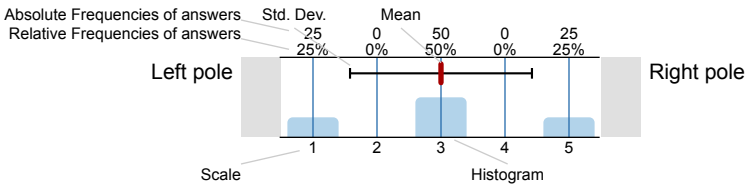
4. Effectiveness — av.=4.1 dev.=1.5

5. Overall — av.=4.2 dev.=1.5

Survey Results

Legend

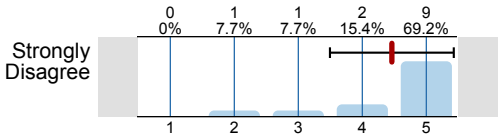
Question text



n=No. of responses
av.=Mean
dev.=Std. Dev.
ab.=Abstention

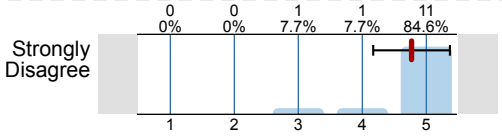
1. Course Structure

1.1) Material is presented in a clear, logical manner.



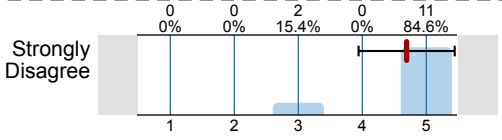
n=13 av.=4.5 dev.=1

1.2) The instructor provided a class syllabus.



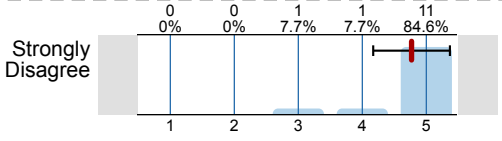
n=13 av.=4.8 dev.=0.6

1.3) The instructor followed the guidelines in the syllabus.



n=13 av.=4.7 dev.=0.8

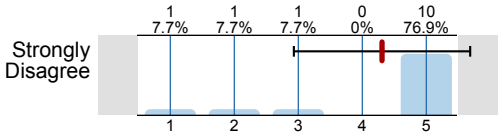
1.4) The instructor clearly communicates how grades are determined.



n=13 av.=4.8 dev.=0.6

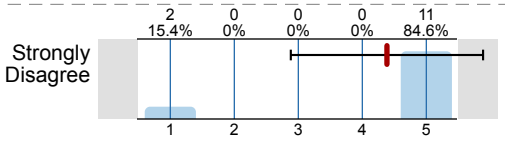
2. Class Environment

2.1) The instructor creates an atmosphere conducive to learning.



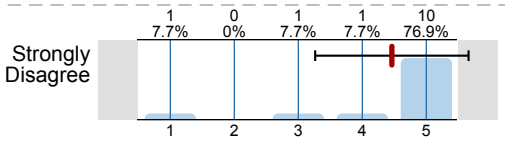
n=13
av.=4.3
dev.=1.4

2.2) The instructor encourages participation and questions.



n=13
av.=4.4
dev.=1.5

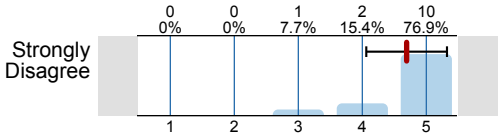
2.3) The instructor treats students with respect.



n=13
av.=4.5
dev.=1.2

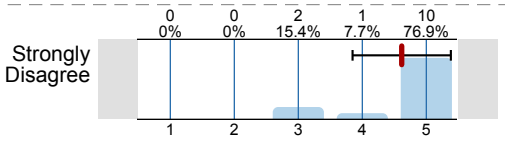
3. Instructor Responsiveness

3.1) The instructor grades assignments in a timely manner.



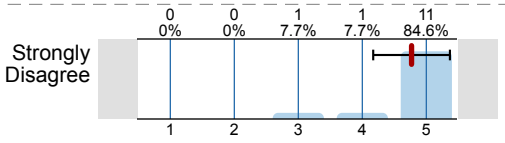
n=13
av.=4.7
dev.=0.6

3.2) The instructor clearly communicates how I am doing in the course.



n=13
av.=4.6
dev.=0.8

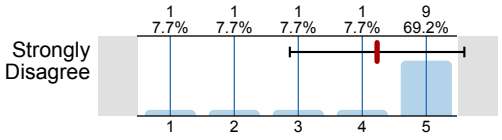
3.3) The instructor answers e-mail within a reasonable time (within 24 hours during the work week, for example).



n=13
av.=4.8
dev.=0.6

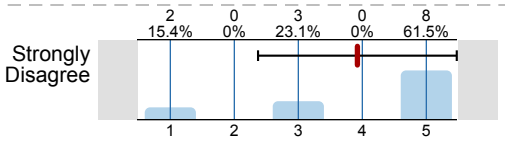
4. Effectiveness

4.1) Feedback from the instructor on my work helps me learn.



n=13
av.=4.2
dev.=1.4

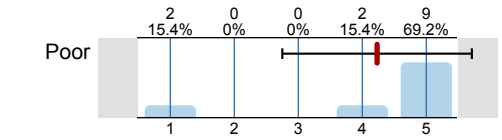
4.2) The instructor's method of teaching is effective.



n=13
av.=3.9
dev.=1.6

5. Overall

5.1) Overall evaluation of the instruction for this course.



n=13
av.=4.2
dev.=1.5

Profile

Subunit: CSIT: IT
Name of the instructor: Akram Al-Rawi
Name of the course: (Name of the survey) Accessing Wide Area Networks (201908_80372_IT_247_350)

Values used in the profile line: Mean

1. Course Structure

1.1)	Material is presented in a clear, logical manner.	Strongly Disagree	Strongly Agree	n=13	av.=4.5
1.2)	The instructor provided a class syllabus.	Strongly Disagree	Strongly Agree	n=13	av.=4.8
1.3)	The instructor followed the guidelines in the syllabus.	Strongly Disagree	Strongly Agree	n=13	av.=4.7
1.4)	The instructor clearly communicates how grades are determined.	Strongly Disagree	Strongly Agree	n=13	av.=4.8

2. Class Environment

2.1)	The instructor creates an atmosphere conducive to learning.	Strongly Disagree	Strongly Agree	n=13	av.=4.3
2.2)	The instructor encourages participation and questions.	Strongly Disagree	Strongly Agree	n=13	av.=4.4
2.3)	The instructor treats students with respect.	Strongly Disagree	Strongly Agree	n=13	av.=4.5

3. Instructor Responsiveness

3.1)	The instructor grades assignments in a timely manner.	Strongly Disagree	Strongly Agree	n=13	av.=4.7
3.2)	The instructor clearly communicates how I am doing in the course.	Strongly Disagree	Strongly Agree	n=13	av.=4.6
3.3)	The instructor answers e-mail within a reasonable time (within 24 hours during the work week, for example).	Strongly Disagree	Strongly Agree	n=13	av.=4.8

4. Effectiveness

4.1)	Feedback from the instructor on my work helps me learn.	Strongly Disagree	Strongly Agree	n=13	av.=4.2
4.2)	The instructor's method of teaching is effective.	Strongly Disagree	Strongly Agree	n=13	av.=3.9

5. Overall

5.1)	Overall evaluation of the instruction for this course.	Poor	Excellent	n=13	av.=4.2

Comments Report

1. Course Structure

1.5) Additional comments for items 1.1 - 1.4

- Best professor I've ever had !!
- class is all through net academy. there are seemingly random labs assigned that don't really match up with the chapter we are studying. I felt like I was supposed to have all the material from previous classes memorized with zero review despite the fact I hadn't taken a cisco class in a year or so due to other prereqs.
  final times in the syallbus were incorrect. but thank goodness because they said 8:30pm.

2. Class Environment

2.4) Additional comments for items 2.1 - 2.3.

- interaction with the instructor is minimal. no discussions, no participation, just read the chapter and do the labs/quizzes.

3. Instructor Responsiveness

3.4) Additional comments for items 3.1 - 3.3.

- Very fast at responding to emails.
- i guess saying "good job" or telling me what I did wrong in as few of words possible counts. I didn't like sending email to the instructor.

4. Effectiveness

4.3) Additional comments for items 4.1 - 4.2.

- I didn't learn anything from the instructor. Honestly he's just there to grade the assignments I guess. Should automate that process.

5. Overall

5.2) Additional comments concerning this course.

- Hands down the worst class I've ever taken. Right off the bat we are given labs with no review. I took time off in between cisco courses as I had other classes to take, so I was rusty. But expected to know so much right off the bat and I felt like he was short with me when I asked why the labs given aren't related to the reading material at all. We probably had 15 labs on ACL's this semester but a huge part of the final was eigrp ipv6 protocol. that isn't covered in the course material at all. I came home and searched eigrp in the netacad and there wasn't any chapters covering it. I bombed the skills final because that was a huge part of it and I spent a lot of time trying to get it to work, to no avail. The final was a joke, relying on screenshots to grade...I can't believe it. I ran out of time to get all screenshots in to even try to get partial credit on my final. But if one part doesn't work, the rest of it won't either. When is anyone going to have to config an entire network in 2 hours? This isn't preparing me for anything in IT and I should know because I have a job in it already. That final is 24% of our grade and covers material not covered in the class. How is this possible? I didn't realize this class was comprehensive and that should be made known up front. I had to search through a completely disorganized canvas page to find a word document that described what was going to be on the final, and I didn't even find it until the night before.
  I'm sure a lot of things will be chalked up to my fault but go look at his canvas file section. It's ridiculous. Also he gave us 5 assignments thanksgiving week. I have a full time job and 2 kids. the amount of work I've spent on this class just to bomb the final because I was unprepared is very disheartening and demoralizing. If I'm going to spend 12 hours a week approximately, which I did, at least give me a final that is over what the material covers. He says each chapter takes 6 hours to read. That's true. then we have 3 labs and 2 quizzes on top of that, the work load is insane. I've got A's and B's in every class I've taken at JCCC and it will be a miracle if I get a C out of this. They need to take a serious look at this course and teacher, especially that final.
  By the way, 2 in person finals for an online class? and why is one so much weighted over the other? I would argue understanding the concepts behind the material is more important than being able to config a network from memory and screenshot the whole thing in 2 hours is. Go look at how many screenshots just the routing section of that final required. Its like 12 screenshots. that takes time. Flush it down the drain, start over.
- He went above and beyond to assist me in understanding the material. I would recommend this instructor to anyone looking to expand their knowledge IT knowledge about Cisco command line.
- No reason to take this class online. I could of watched these videos and done this homework without paying for a class online. Zero

teacher involvement.